



Process/Product Change Notification (PCN)

SolidRun Information			
Initiator	SolidRun Ltd.	Date	Nov 28, 2022
Post to PCN Alert?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	E-mail support@solid-run.com
PCN Tracking Number			
PC112022			
<input type="checkbox"/> Customer Approval Required		<input checked="" type="checkbox"/> Notification Only	
Type of Change:	<input checked="" type="checkbox"/> Major	<input checked="" type="checkbox"/> Minor	<input checked="" type="checkbox"/> Obsolescence
Affected SKUs: ClearFog CN9130 Pro <ul style="list-style-type: none">SRS9130S00D04GE008P01CESRS9130S00D04GE008P01IE		New SKUs: <ul style="list-style-type: none">SRS9130S00D04GE008P01CESRS9130S00D04GE008P01IE	
Change Affects <input checked="" type="checkbox"/> Mechanical <input type="checkbox"/> Hardware <input type="checkbox"/> Software <input type="checkbox"/> Function <input type="checkbox"/> Reliability <input type="checkbox"/> N/A			
The following applies to all change classifications (Major, Minor, Obsolescence)			
Description of Change:	Form Change: Replace the top cover		
Reason for Change:	Improve thermal performance to meet wide operating temperature range: Commercial: 0C to 50C Industrial: -40C to 65C		
The following only applies to Major and Minor Changes			
Affected Product Specification:	No changes in specification		
Detail of potential impact to customer:	No impact		
Qualification Plan or Data:	N/A		
Customer Samples Available:	N/A		
Qualification Results Available:	N/A		
Planned Implementation Date:	Dec 2022		
Comments and/or Supporting Data:	ClearFog Series ARM-Based Network Computing Series SolidRun		
Time for customer reply	N/A		
The following only applies to Obsolescence Notifications			
Last Time Buy Date	N/A		
Last Time Ship Date	N/A		
Alternate Part Recommendation	N/A		
Customer Acknowledgement/Responses			
<p>All customer responses must be sent via email to sales@solid-run.com</p> <p>When replying, please include the PCN number in the email's subject line. Lack of acknowledgment of the PCN within 90 days, constitutes acceptance of the change.</p> <p>After acknowledgment, lack of additional response prior to planned implementation date constitutes acceptance of the change.</p> <p>An acceptance, concern, sample order request or request for further information should be submitted to SolidRun in a timely fashion, (i.e., customer should not wait to the end of the review period before responding). If the customer requires additional time to perform sample testing, beyond the stated planned implementation date, and extension must be negotiated with SolidRun.</p> <p>Any contractual PCN agreements made with SolidRun supersede these requirements.</p>			
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